

Drop-in session on Tuesday 1 December, 3-6pm at New Wortley Community Centre

Last year we sent a survey to all tenants living in high rise flats to find out how satisfied you were with the service we were providing. We wanted to know what you thought about your block so that we could make improvements that mattered to you.

As a result of your feedback we have put in place a number of improvements which over the next six months will make a big difference to you as residents living in blocks **Clyde Grange, Clyde Court, Wortley Towers** and **Wortley Heights**. This will include:

- improved security, concierge, CCTV and more secure access to the blocks
- a zero tolerance approach to anti-social behaviour and tenancy breaches
- improved heating
- free wifi access for residents at Clyde Grange and Clyde Court
- additional investment in landscaping and decoration to the entrance and communal areas of the blocks
- extra support for tenants through a dedicated support worker and additional housing staff
- a new local lettings policy

You are invited to come and meet Housing Leeds staff and partners at this drop-in session and find out more about the improvements that will be taking place in your block. You can also discuss any housing-related issues you may have and find out how you can get more involved.

For more information please contact Amanda Douglas-Smith on **0113 2476663**

